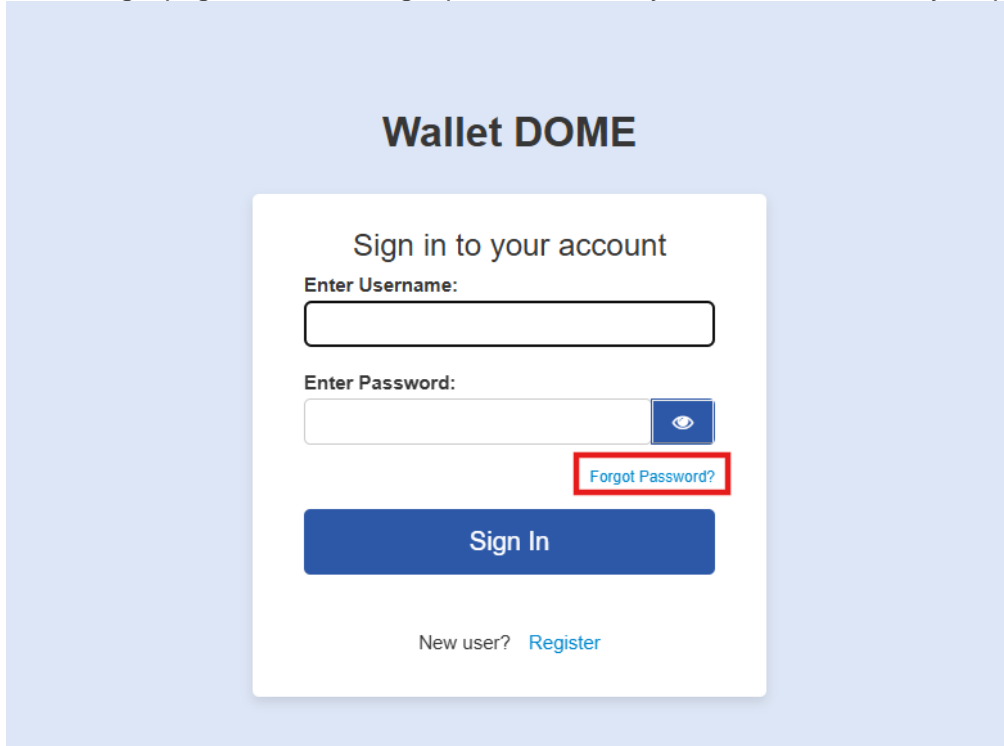


Forgot Password Process

- **Access the Forgot Password Link:**

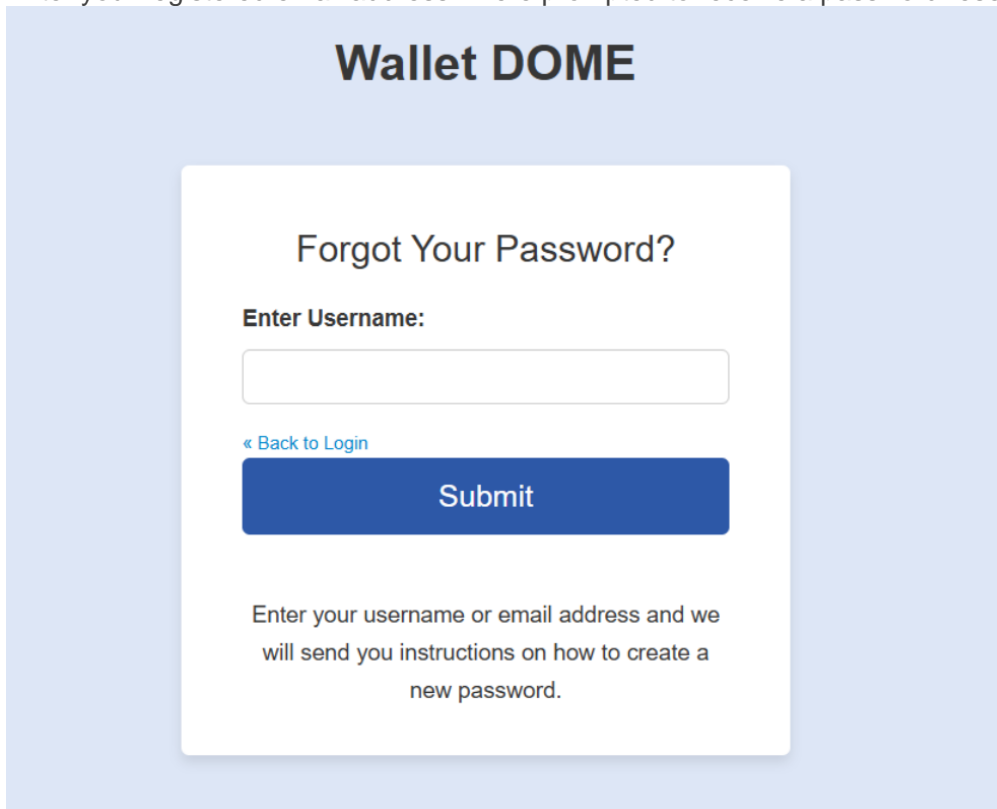
- On the login page, click the 'Forgot password' link if you cannot remember your password.



The screenshot shows the 'Wallet DOME' login interface. At the top, it says 'Sign in to your account'. Below this are two input fields: 'Enter Username:' and 'Enter Password:'. The password field has a blue eye icon to its right. A red box highlights the 'Forgot Password?' link located below the password field. At the bottom of the form is a blue 'Sign In' button. Below the button, it says 'New user? Register'.

- **Submit Your Email Address:**

- Enter your registered email address where prompted to receive a password reset link.



The screenshot shows the 'Wallet DOME' 'Forgot Your Password?' page. At the top, it says 'Forgot Your Password?'. Below this is an 'Enter Username:' input field. Below the input field is a blue link that says '« Back to Login'. Below that is a blue 'Submit' button. At the bottom of the form, it says 'Enter your username or email address and we will send you instructions on how to create a new password.'

- **Confirmation Message:**

- After submitting your email, you will see a message confirming that an email has been sent to you with the reset link.

Wallet DOME

Sign in to your account

✔ You should receive an email shortly with further instructions.

Enter Username:

Enter Password:



[Forgot Password?](#)

Sign In

New user? [Register](#)

- **Check Your Email:**

- Open your email to find the password reset message. Click the link provided within the email to proceed with resetting your password.

Reset password Recibidos x



digitalidentitysupport@dome-marketplace.eu
para mí ▾

Someone just requested to change your Wallet DOME account's credentials. If this was you, click on the link below to reset them.

[Link to reset credentials](#)

This link will expire within 5 minutes.


If you don't want to reset your credentials, just ignore this message and nothing will be changed.

- **Reset Your Password:**

- Follow the link from your email to a secure page where you can enter a new password.

Wallet DOME

Update password

 You need to change your password.

New Password



Confirm password



Sign out from other devices

Submit

- **Confirmation of Password Reset:**

- Once you have successfully reset your password, you will receive a confirmation on the screen indicating that your password has been changed.

Wallet DOME

Your account has been updated.

Your account has been updated.

Revision #2

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