How to: contact the product provider

Find the link to the contact form or email address or chatbot icon on the website

Use it to reach out the provider.

Clearly describe your issue or inquiry in simple words, if possible provide samples to clarify the issue.

Provide additional relevant details related to the product/service name, and any relevant problems.

Request assistance or information but do not forget to provide your contact .

Keep a record of your communication for reference.

SCM example: At the bottom of the main page of https://smartcity.pharosnavigator.com, you will find the Get connected column. In this column, select the Contact menu item. In the form that opens, add your name, e-mail address and the subject of the message. Write the text of the message. As optional information, you can add the location of the organization, name and type of organization, professional interests and Area of prospective software applications

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Revision #1
Created 4 June 2024 08:05:36
Updated 4 June 2024 08:05:52